

## Calling for help



or



021 480 7700

Know and show the emergency number, and teach children how to dial 107 in emergencies.

When you phone, give the full address and a landmark (shop or school) close to the flood so the emergency services can find you quickly.

### EMERGENCY CONTACT NUMBERS

**107** OR **021 480 7700**

Landline

Cellular phone

- Fire Department - **021 590 1900**  
[www.capetown.gov.za/en/FireAndRescue](http://www.capetown.gov.za/en/FireAndRescue)
- To report flooding, blocked drains and service disruptions, dial **0860 103 054**.
- Disaster Risk Management Centre - **080 112 HELP**  
or **080 911 HELP** (HELP = 4357)  
[www.capetown.gov.za/disaster](http://www.capetown.gov.za/disaster)  
[www.capetown.gov.za/fire](http://www.capetown.gov.za/fire)



CITY OF CAPE TOWN | ISIXEKO SASEKAPA | STAD KAAPSTAD

THIS CITY WORKS FOR YOU



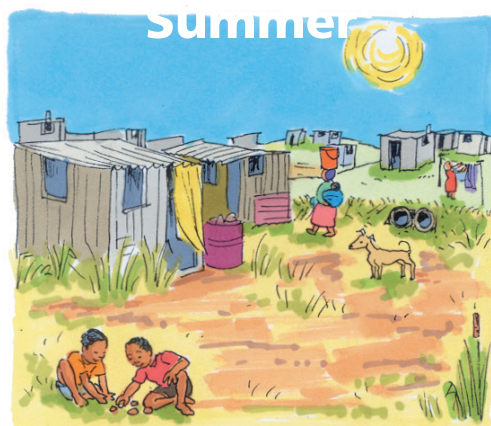
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PROTECT YOURSELF FROM FLOODS

## Plan ahead...

Cape Town has a wet and cold winter season.

Areas that are dry in summer can become flooded in winter.



Build on higher ground - building on floodplains and in stormwater dams is dangerous.

## If your home gets flooded ...

You do not have to stay in a community hall to qualify for help. You can stay with friends and family. If you have nowhere to stay, you may be housed in a community hall.

If you do have to leave home, make sure your valuables are safe.



Warn other people not to build in areas that are prone to flooding.



Help friends and family – provide them with shelter if your site is not flooded.

## Protect your health

Floodwater is dirty and can make your family sick.



Tell children not to play in floodwater. Beware of sharp objects in the water.



Wash your hands with soap and clean water before working with food.

## Protect your home

Raise your floor above ground level.

Make furrows to channel water around your site, and keep stormwater drains clear.

